

Rural Digital Footprints

Information Gaps and Digital Representation

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Assistant Professor, Information School
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University of Wisconsin – Madison

Rural Digital Footprints, Information Gaps, and Digital Representation

Three Main Goals

- 1. Introduce Digital Footprints and Information Gaps**
- 2. One example of my work that helps us understand causes**
- 3. Connect to conversations about AI and related technologies**

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THE GREATEST
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SINCE THE
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WIKIPEDIA
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Web 2.0

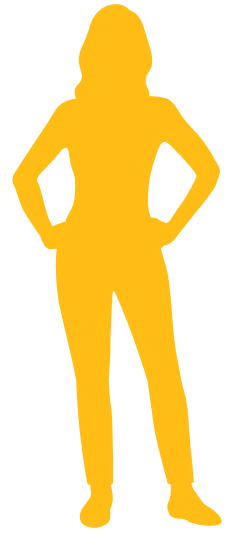
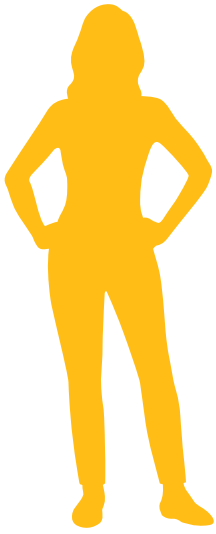
Article [Talk](#)

From Wikipedia, the free encyclopedia

Web 2.0 (also known as **participative** (or **participatory**)^[1] **web** and **social web**)^[2] refers to [websites](#) that emphasize [user-generated content](#), [ease of use](#), [participatory culture](#) and [interoperability](#) (i.e., compatibility with other products, systems, and devices) for [end users](#).

Website	Domain name
Google Search	google.com
YouTube	youtube.com
Facebook	facebook.com
Instagram	instagram.com
X	twitter.com
Wikipedia	wikipedia.org
Yahoo!	yahoo.com
WhatsApp	whatsapp.com
Amazon	amazon.com
Reddit	reddit.com

"The social web" is slightly
euphemistic





Ok, but "footprints"? "Gaps"?

Black Earth, Wisconsin

20 languages

Article Talk

Read Edit View history Tools

From Wikipedia, the free encyclopedia

Coordinates: 43°8′12″N 89°44′51″W﻿ / ﻿43.13667°N 89.74750°W﻿ / 43.13667; -89.74750

Black Earth is a village in [Dane County](#), [Wisconsin](#), United States. The population was 1,338 at the [2010 census](#). The village is located within the [Town of Black Earth](#). It is part of the [Madison Metropolitan Statistical Area](#).

History [edit]

In 1851, the town board renamed the town Farmersville, but the name Black Earth was readopted in 1857.^[6]

Black Earth, Wisconsin

Village



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[Geography](#)

Demographics

[2010 census](#)

[2000 census](#)

[References](#)

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Madison, Wisconsin

113 languages

Article Talk

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From Wikipedia, the free encyclopedia

Coordinates: 43°04′29″N 89°23′03″W﻿ / ﻿43.07472°N 89.38417°W﻿ / 43.07472; -89.38417

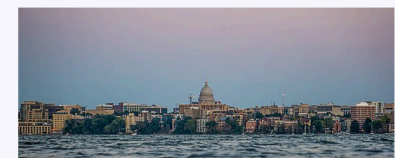
This article is about the city. For the former town, see [Madison \(town\)](#), [Wisconsin](#).

Madison is the [capital city](#) of the state of [Wisconsin](#) and the [county seat](#) of and largest city in [Dane County](#). As of the [2020 census](#), the population was 269,840, making it the [second most populous city in Wisconsin](#) after [Milwaukee](#), and the [80th most populous](#) in the United States. Madison is named for American [Founding Father](#) and President [James Madison](#).

Located on an [isthmus](#) and lands surrounding five lakes—[Lake Mendota](#), [Lake Monona](#), [Lake Wingra](#), [Lake Kegonsa](#) and [Lake Waubesa](#)—the city is home to the [University of Wisconsin–Madison](#), the [Wisconsin State Capitol](#), the [Overture Center for the Arts](#), and the [Henry Vilas Zoo](#). Madison is home to an extensive network of parks and bike trails; it has the most parks and playgrounds per capita of any of [the 100 largest U.S. cities](#) and is one of five communities to have received a "[Platinum Bicycle](#)

Madison

State capital city



View of the [Madison Isthmus](#) and [Lake Mendota](#) from Picnic Point

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> [Arts and culture](#)

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> [Parks and recreation](#)

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Madison, Wisconsin

113 languages

Read Edit View history Tools

Article Talk

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Coordinates: 43°04′29″N 89°23′03″W

This article is about the city. For the former town, see Madison (town), Wisconsin.

Madison is the **capital city** of the state of **Wisconsin** and the **county seat** of and largest city in **Dane County**. As of the **2020 census**, the population was 269,840, making it the **second most populous city in Wisconsin** after **Milwaukee**, and the **80th most populous** in the United States. Madison is named for American **Founding Father** and President **James Madison**.

Located on an **isthmus** and lands surrounding five lakes—**Lake Mendota**, **Lake Monona**, **Lake Wingra**, **Lake Kegonsa** and **Lake Waubesa**—the city is home to the **University of Wisconsin–Madison**, the **Wisconsin State Capitol**, the **Overture Center for the Arts**, and the **Henry Vilas Zoo**. Madison is home to an extensive network of parks and bike trails; it has the most parks and playgrounds per capita of any of the **100 largest U.S. cities** and is one of five communities to have received a "**Platinum Bicycle Friendly Community**" rating from the **League of American Bicyclists**.^{[6][7]} Madison is also home to **nine National Historic Landmarks**, including several buildings designed by architect **Frank Lloyd Wright**, such as his 1937 **Jacobs I House**, which is a **UNESCO World Heritage Site**.^[8]


Residents of Madison are known as **Madisonians**.^[9] Madison has long been a center for **progressive** political activity, protests, and demonstrations, and contemporary Madison is considered the most **politically liberal** city in Wisconsin.^{[10][11][12][13]} The presence of the University of Wisconsin–Madison (the largest employer in the state) as well as other educational institutions has **a significant impact** on the **economy**, **culture**, and **demographics** of Madison.^{[12][13][14][15][16]}

As of 2021, Madison is the **fastest-growing** city in Wisconsin.^[17] Madison's economy features a large and growing technology sector, and the Madison area is home to the headquarters of **Epic Systems**, **American Family Insurance**, **Exact Sciences**, **Promega**, **American Girl**, **Sub-Zero**, **Lands' End**, **Spectrum Brands**, a regional office for **Google**, and the University Research Park,^{[18][19][20]} as well as many **biotechnology** and health systems startups. Madison is a popular **visitor destination**, with tourism generating over \$1 billion for Dane County's economy in 2018.^[21]


History [edit]

Madison


State capital city




View of the **Madison Isthmus** and **Lake Mendota** from Picnic Point




Wisconsin State Capitol




Gates of Heaven Synagogue




Madison Museum of Contemporary Art



Bascom Hall at the University of Wisconsin–Madison



Flag



Seal

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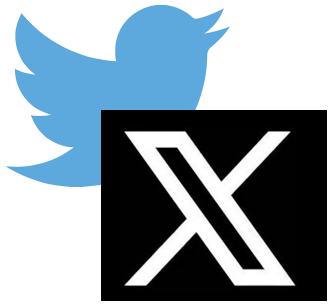
Less Successful

Sebec,
ME



More Successful

St. Paul,
MN

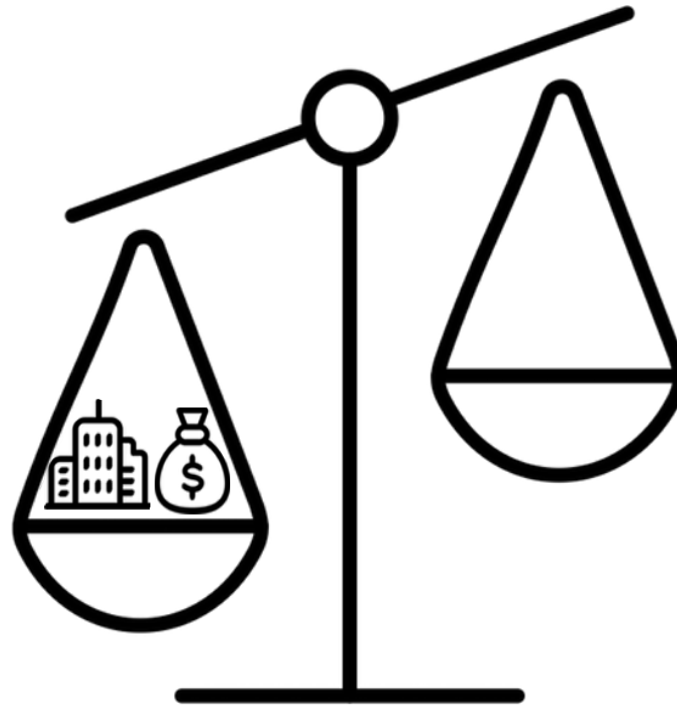


Brent Hecht and Monica Stephens. 2014. A Tale of Cities: Urban Biases in Volunteered Geographic Information. In *Eighth International AAAI Conference on Weblogs and Social Media*. Retrieved October 20, 2016 from <http://www.aaai.org/ocs/index.php/ICWSM/ICWSM14/paper/view/8114>

flickr

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Mordechai Haklay. 2010. How good is volunteered geographical information? A comparative study of OpenStreetMap and Ordnance Survey datasets. *Environment and Planning B: Planning and Design* 37, 4: 682-703. <https://doi.org/10.1068/b35097>



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And More Via
Interactive TV





The social web is
also "bypassing" rural
communities

On hand, this is somewhat expected,
fewer people means fewer people
with interest/able to contribute

**Key aspect of these platforms:
theoretically, anyone, anywhere,
can contribute**

Question becomes:

If anyone, anywhere **can** contribute,
how and why are rural areas
underrepresented in these
important information resources?

Rural Digital Footprints, Information Gaps, and Digital Representation

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**Specifically: what kinds of places
do current volunteer contributors
focus their effort on?**

**Studied in OpenStreetMap
Continental US
Individual contributors**

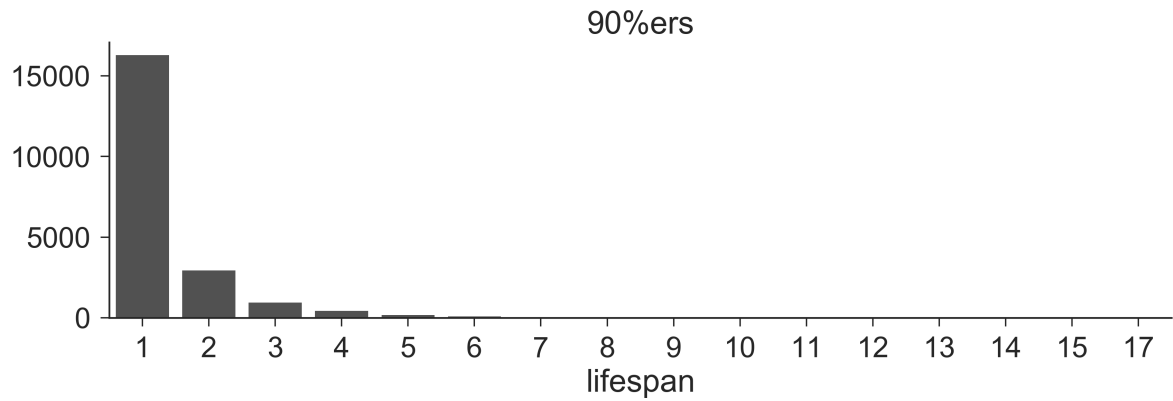
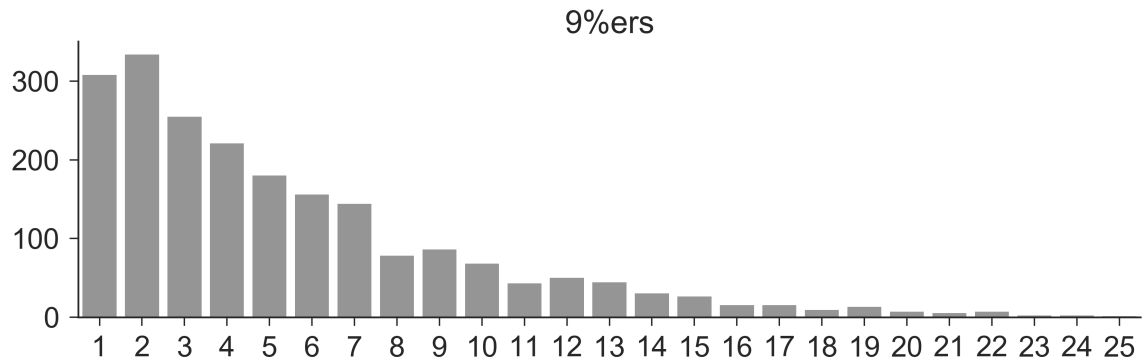
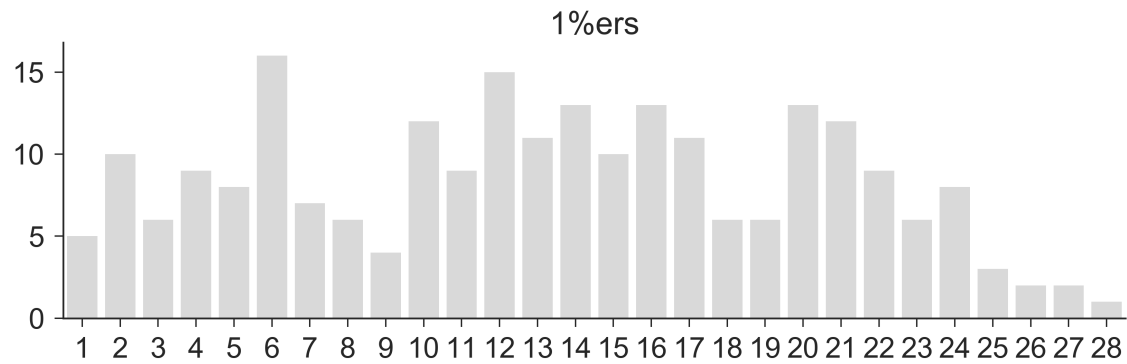
Two variables, over time:

(3mo intervals)

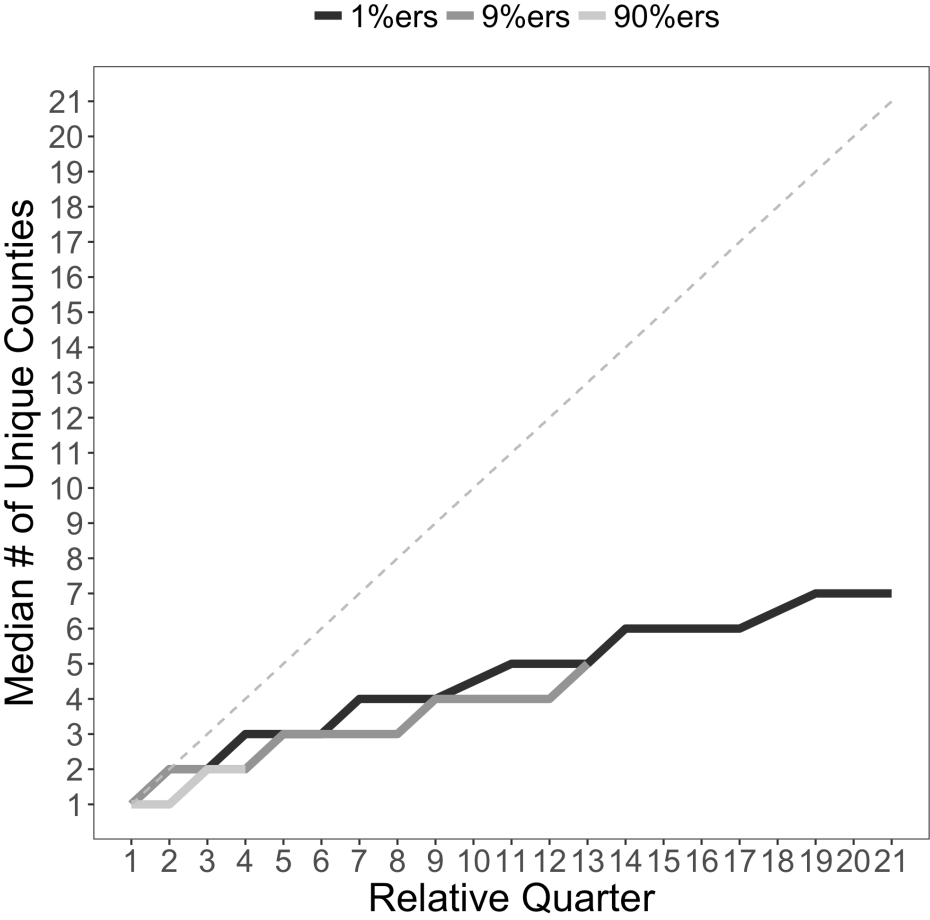
- **"Focus" county:** where contributors focus
- **% Rural:** what portion of contributors' effort happens in rural counties?

Categories of Volunteer Contributors

- Top 1% of contributors: produced 68% of the content
- Middle 9% of contributors: produced 27% of the content
- Bottom 90% of contributors: produced ~4% of the content

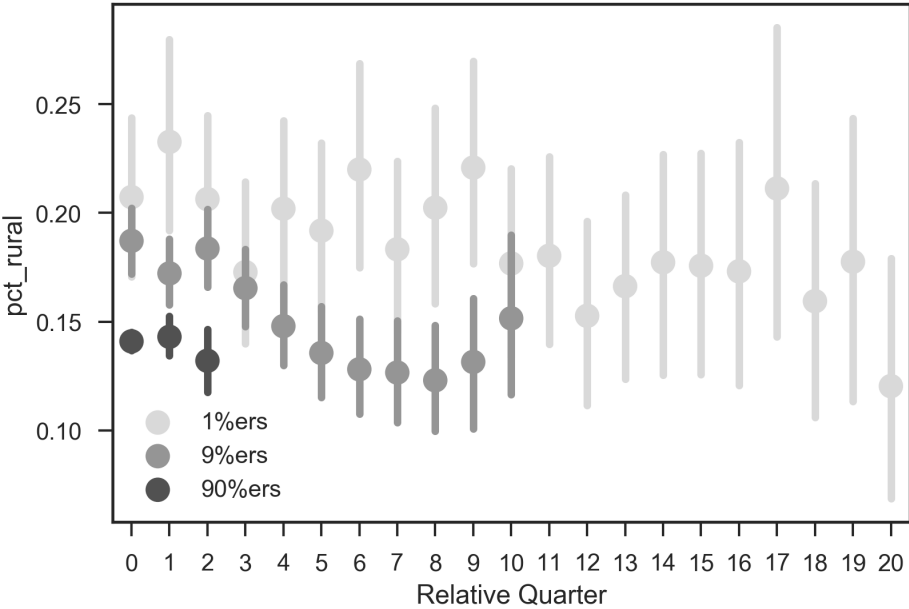


Focus County



**Finding 1: People are consistent
about the counties they
contribute in**

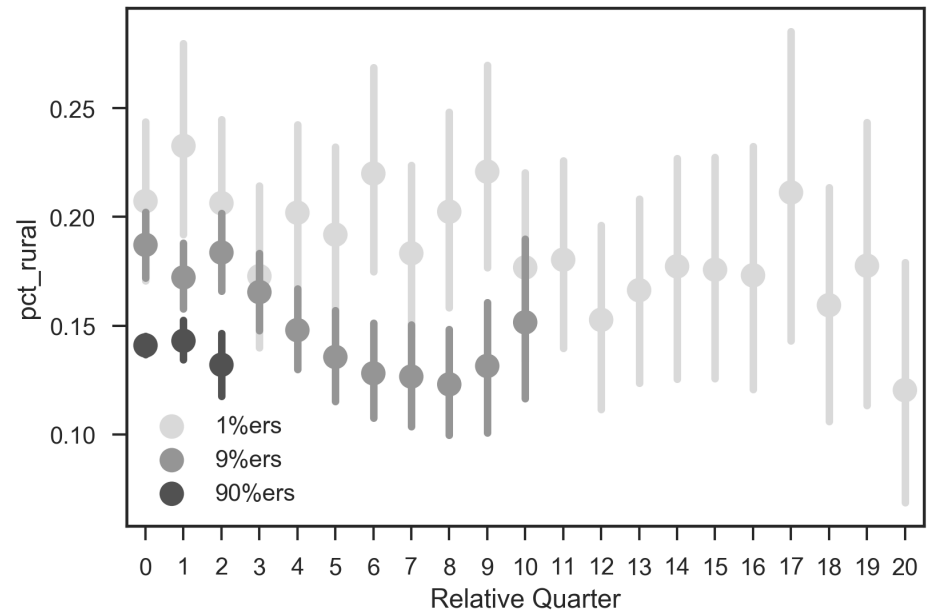
% Rural



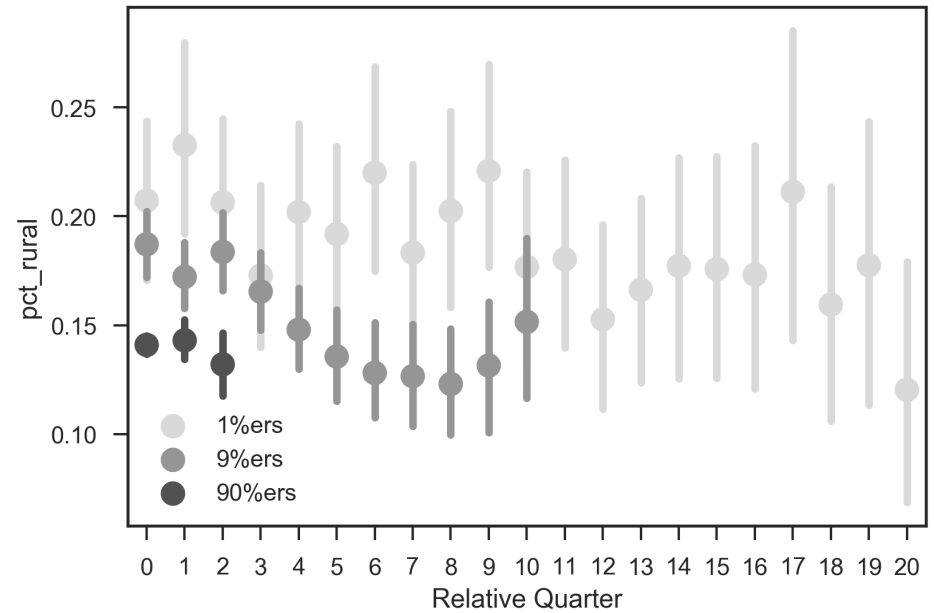
Finding 2: People are consistent about the *kinds of counties* they contribute in as well (mostly not rural)

% Rural

- relative to:
 - county populations
 - # of rural/high-poverty counties
 - # of contributors focusing in rural/high-poverty areas



% Rural



- relative to:
 - county populations
 - # of rural/high-poverty counties
 - # of contributors focusing in rural/high-poverty areas

	population	# counties
<i>rural</i>	15%	63%

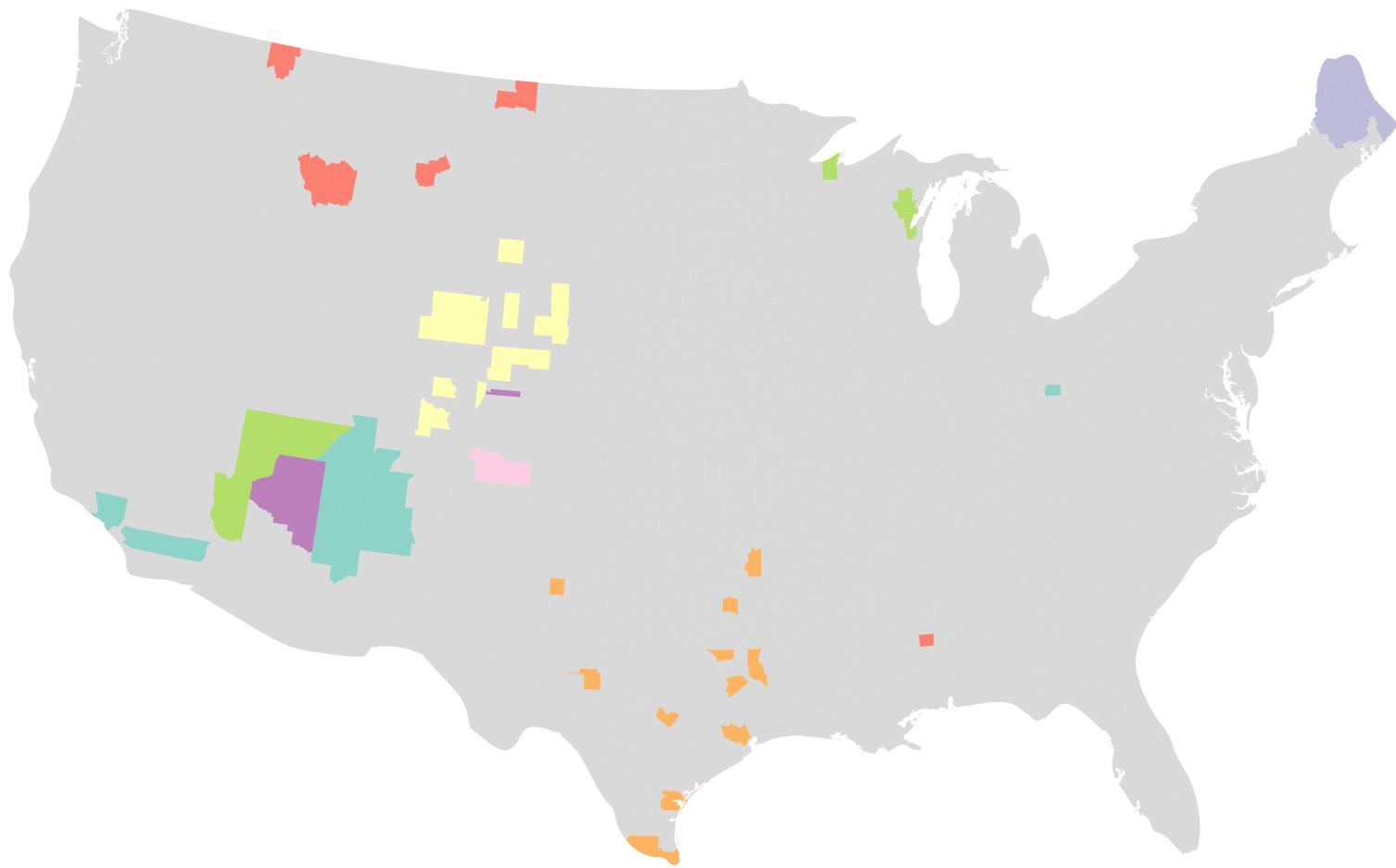
Contextualizing Findings

- relative to:
 - county populations
 - # of rural/high-poverty counties
 - # of contributors focusing in rural/high-poverty areas

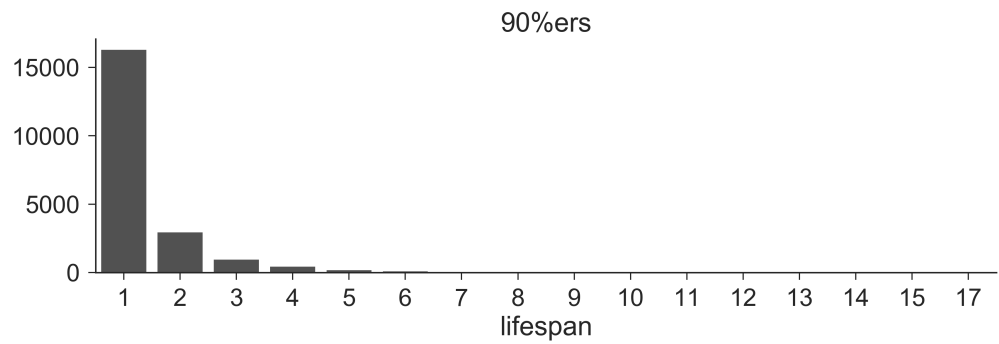
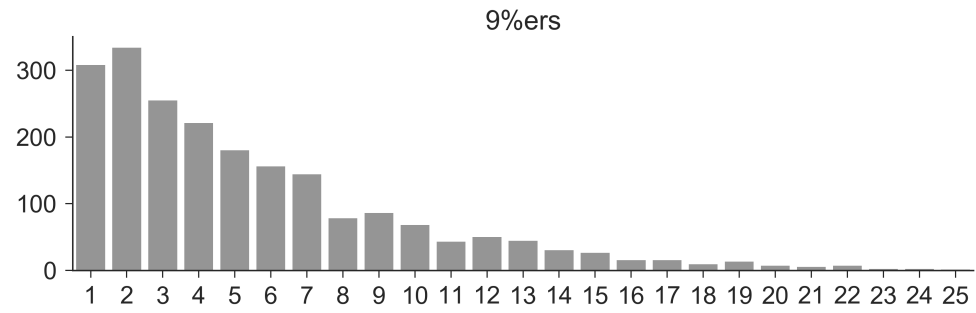
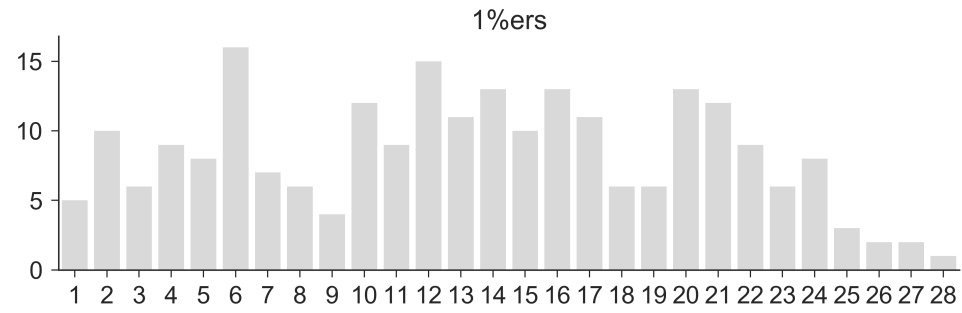
	<i>avg. pct_rural</i>
county populations	=
# of counties	-
# focused contributors	-

= proportional, - disproportionately low

Finding 3: In general, the rural contribution rates in this data are disproportionately low



Finding 4: The most prolific contributors often focusing on "attractive" rural places, not average rural places



People who focus in *urban* areas
Urban Rural sig.
remain in the system longer
Focused Focused difference

Consistency + longevity suggest
mean # of 1.9 8.65
quarters = quarters = quarters $p < 0.01$
that urban areas receive more
content, longer.

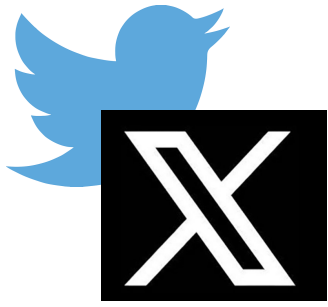
To summarize, people are
consistent in the places *and kinds*
of places they contribute

People who focus in urban
places stick around longer

People who focus in *rural* places
often focusing on "attractive"
rural places

Take-away:

Default behavioral patterns of current contributors facilitate rural information gaps

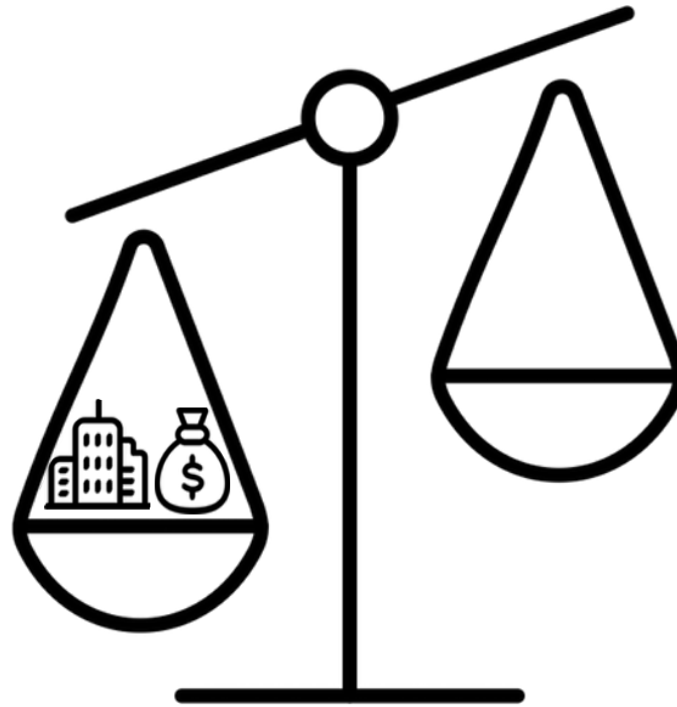


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flickrr

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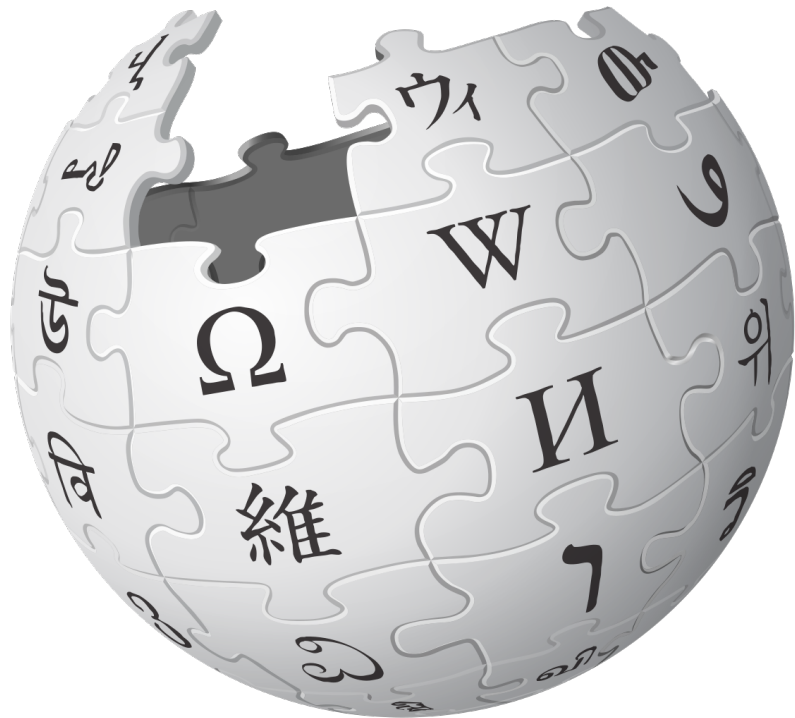
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In short: organic, volunteer-created information resources *will* have rural information gaps

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TESLA MOTORS CLUB

A news blog, community, forum and marketplace for Tesla and EV owners and enthusiasts covering Model 3, Model S, Model X, Model Y, Roadster, Cybertruck, Semi, and more.

Tesla Owners Can Edit Maps to Improve Summon Routes

It appears that Tesla is pulling data in realtime from OSM.

[OpenStreetMap Blog home \(recent posts\)](#)



OpenStreetMap Blog

Apple Maps

Apple's new maps for iOS6 make use of OpenStreetMap in some parts of the world. We're not sure how extensive this use is, but it's fair to say they are mostly using *other* sources. Apple have used TomTom as a key supplier of data for example. This means that inaccuracies in apple maps are probably not the fault of OpenStreetMap (contrary to some commentary!) However OpenStreetMap *is* mentioned in apple's credits, and we have spotted some areas where we think we can see our data in use. For example here in Islamabad:



The Data Provenance Initiative: A Large Scale Audit of Dataset Licensing & Attribution in AI

Shayne Longpre¹⁺ Robert Mahari^{1,2} Anthony Chen³ Naana Obeng-Marnu^{1,4}
Damien Sileo⁵ William Brannon^{1,4} Niklas Muennighoff⁶ Nathan Khazam⁷
Jad Kabbara^{1,4} Kartik Perisetla Xinyi (Alexis) Wu⁸ Enrico Shippole Kurt Bollacker⁷
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¹ MIT ² Harvard Law School ³ UC Irvine ⁴ MIT Center for Constructive Communication
⁵ Inria, Univ. Lille Center ⁶ Contextual AI ⁷ ML Commons ⁸ Olin College
⁹ Carnegie Mellon University ¹⁰ Tidelift ¹¹ Cohere For AI


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X	twitter.com
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Yanoo!	yanoo.com
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Amazon	amazon.com
Reddit	reddit.com

COMMENT | 31 October 2023

Garbage in, garbage out: mitigating risks and maximizing benefits of AI in research

Artificial-intelligence tools are transforming data-driven science – better ethical standards and more robust data curation are needed to fuel the boom and prevent a bust.

By [Brooks Hanson](#), [Shelley Stall](#) , [Joel Cutcher-Gershenfeld](#), [Kristina Vrouwenvelder](#), [Christopher Wirz](#), [Yuhan \(Douglas\) Rao](#) & [Ge Peng](#)

When it comes to AI,
information gaps in,
information gaps out

AI tools are very likely to be ineffective and risky for rural communities, because AI tools do not have rural information



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Airline held liable for its chatbot giving passenger bad advice - what this means for travellers

23 February 2024

By **Maria Yagoda**, Features correspondent

 Share

So to wrap up





The social web is
also "bypassing" rural
communities



information gaps in,
information gaps out

digital footprints in,
digital footprints out

AI-way?

"a futuristic, AI-looking highway going around a city with farmland on one side", created with Dall-E 3



Thank you Questions?

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